



Government of Jharkhand

Receipt of Online Payment of Stamp Duty

NON JUDICIAL

Receipt Number : 26e8affd807e5f616756

Receipt Date : 21-Jul-2025 11:15:36 am

Receipt Amount : 100/-

Amount In Words : One Hundred Rupees Only

Document Type : Agreement or Memorandum of an Agreement

District Name : Bokaro

Stamp Duty Paid By : AMBRELANEXUS BPO AND DIGITAL SERVICES PRIVATE LIMITED

Purpose of stamp duty paid : AGREEMENT FOR FRANCHISE

First Party Name : AMBRELANEXUS BPO AND DIGITAL SERVICES PRIVATE LIMITED

Second Party Name : ARIVUNAMBI CAREER AND MANAGEMENT SOLUTION OPC PRIVATE LIMITED

GRN Number : 2503458991

-: This stamp paper can be verified in the jharnibandhan site through receipt number :-

THIS INDENTURE OF FRANCHISE AGREEMENT IS MADE AND EXECUTED ON THIS DATE OF 21ST JULY 2025 AT BOKARO STEEL CITY BY AND BETWEEN

AMBRELANEXUS BPO AND DIGITAL SERVICES PRIVATE LIMITED
AND

ARIVUNAMBI CAREER AND MANAGEMENT SOLUTION OPC PRIVATE LIMITED



This Receipt is to be used as proof of payment of stamp duty only for one document. The use of the same receipt as proof of payment of stamp duty in another document through reprint, photo copy or other means is penal offence under section-62 of Indian Stamp Act, 1899

इस रसीद का उपयोग केवल एक ही दस्तावेज पर मुद्रांक शुल्क का भुगतान के प्रमाण हेतु ही किया जा सकता है। पुनः प्रिन्ट कर अथवा फोटो कॉपी आदि द्वारा इसी रसीद का दुसरे दस्तावेज पर मुद्रांक शुल्क का भुगतान के प्रमाण हेतु उपयोग भारतीय

AMBRELANEXUS BPO AND DIGITAL SERVICES PRIVATE LIMITED – An ISO Certified Digital IT Company. Registered under Promotion Of Industry And Internal Trade, Ministry Of Commerce And Industry, Government Of India. Also registered Under Ministry of Corporate Affairs, Government of India.

REGISTERED OFFICE at First Floor, Plot Number C1-17E, Near Oppo Service Center, City Center, Sector 4, Bokaro Steel City-827004, Jharkhand, India; **Represented In This Agreement By Mr. Mandeep Singh (Authorized Signatory), Herein After Referred To As First Party.**

- and -

_____, **COMPANY/FIRM NAME** _____, **GSTIN/Registration Number:** _____, A Duly Registered And Existing Company /Agent / Consultant With Postal Address _____
_____, **Represented In This Agreement By** _____
_____, **(Agent / Proprietor / Partner / Authorize Signatory Name),**
Herein After Referred To As Second Party.

COMPANY DETAILS:

We are Engaged in participating in tender with government and private portals related to projects under Data Entry Services & Digital IT Services Like (Web Creation, Software Development, App Development, Search Engine Optimization(SEO), Social Media Call Center Projects, Marketing (SMO), Email Marketing, Video Marketing, PPC, Content Writing and many more). We have vast experience and expertise in providing effective customized Online Data Entry, Scanning & Indexing, Form Processing, and Content Conversion services. We help our clients to gain sustainable competitive benefits through these services. Our high-quality and cost-effective data entry solutions are available for your online data entry requirements. Data Entry now reached a new level of outsourcing.

The First Party is occupied with the matter of re-appropriating of IT and IT-empowered administrations industry and The Second Party has into a concurrence with his principals (thus after alluded to as "Principals") for redistributing and execution of **"Voice Process – Ambrelanexus BPO & Digital Services Private Limited"** as portrayed in the understanding.

By and by The First Party is in a situation to redistribute and execute the **"Voice Process"** through its different establishment accomplices. The First Party would give essential preparation and aptitude base to The Second Party with the goal that it very well may be re-appropriated by The First Party.

This understanding speaks to the business understanding and operational understandings between The First Party & The Second Party and will stay as a result for a time of the multi months from the date of execution about or from the date of giving the main information whichever is later and can be stretched out for the period as commonly settled upon, for the reason.

As inbound services are related to customer service and solving customer issues, outbound services are related to customer retention and acquisition. Here, a caller calls a new customer reinforces the relationship and offers product and services, and sell them. It also strengthens the customer relationship with the brand and improves brand's reputation among them.

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

#01. SCOPE OF WORK:

The First Party will provide login IDs and Password (credentials) for creating an account and The Second Party have to call customers reinforces the relationship and offers product and services and sell them. It also strengthens the customer relationship with the brand and improves the brand's reputation among them. If there is any new update then it will show on the login portal as a pop up and then after The Second Party has to work including as per the new update.

The login IDs provided by The First Party cannot be transferred to any other party till the completion of the running agreement period by The Second Party.

#02. GUIDELINE & TRAINING:

The earning potential of The Second Party entirely depends upon his/her efficiency and knowledge. Franchise would be refundable in case of The Second Party is not comfortable after the training and related process but remember, the total paid payment will be paid in eleven installments through cheque or NEFT bank transfer. The Second Part can not force to settle the amount in one time. The First Party shall not be held responsible for non-performance / poor performance of The Second Party at any stage or at any point of time though The First Party will provide necessary training and support to The Second Party.

The Second Party has the option to request preparation to be directed in its place. The Second Party can call The First Party in its place for preparing their team.

#03. RIGHTS TO RESERVED:

The First Party will be saved the rights in the occasion the particulars of this understanding will be influenced by the arrangements and future enactment of the organization, this Agreement will be corrected or changed in like manner or major upon common assent of the two gatherings. Likewise, The First Party will be saved the right to drop the contract whenever found The Second Party is doing deceptive practice for the benefit of The First Party or will not abuse the Confidential Information of The First Party and will restore all the Confidential Information to The Second Party.

If there should arise an occurrence of done The First Party may take lawful charges. The First Party will recharge contact following 11 months with The Second Party if the two of us fulfill with one another.

#04. RESPONSIBILITIES OF FRANCHISE:

(A) The Second Party shall make sure that applicants must have age 20 years & above.

(B) The Second Party shall make sure that applicants must have good communication, basic knowledge of computers, internet skills, and the ability to learn new skills frequently.

(C) The Second Party shall make sure that applicants must have a minimum qualification of graduation and above. Experience in relevant industry will prefer.

(D) The Second Party shall make sure that applicant must have maintained discipline in office premises. In case of indiscipline, non-performer, disobedience, disorderly behavior, or absence from duty without permission their service should be immediately terminated.

#05. COMPANY PROPERTY:

The Second Party will consistently keep up organization property in great condition, which might be depended to you for authentic use over the span of your service, and will restore all such property to the organization preceding surrender of your charge, bombing in which the expense of a similar will be recuperated from you, by The First Party.

#06. PRICE & BILLING:

The billing will be start after the completion of the training when the Second Party will submit a letter for start the process for the "Voice Process" rendered by The First Party, they shall be entitled to payment of the price:

PLEASE CHOOSE ON CHECKBOX IN SCHEDULE I - A, B & C

[<input type="checkbox"/> SCHEDULE I (A)]	
Details	Description
Total Seats	01 (One)
Selling Package	Rs. 1999 / Rs. 2999 / 4999
Payout	25 Percent of Selling Package (As per the Packages)
Agreement Period	11 Months
Payment Mode	Cheque / NEFT / RTGS / On-line Transfer
Payment Cycle	[Daily Payout]**
Technical Requirement	Min Dual Core / Power Backup / High Speed Internet

[<input type="checkbox"/> SCHEDULE I (B)]	
Details	Description
Total Seats	05 (Five)
Selling Package	Rs. 1999 / Rs. 2999 / 4999
Payout	50 Percent of Selling Package (As per the Packages)
Agreement Period	11 Months
Payment Mode	Cheque / NEFT / RTGS / On-line Transfer
Payment Cycle	[Daily Payout]**
Technical Requirement	Min Dual Core / Power Backup / High Speed Internet

[<input type="checkbox"/> SCHEDULE I (C)]	
Details	Description
Total Seats	10 (Ten)
Selling Package	Rs. 1999 / Rs. 2999 / 4999
Payout	50 Percent of Selling Package (As per the Packages)
Agreement Period	11 Months
Payment Mode	Cheque / NEFT / RTGS / On-line Transfer
Payment Cycle	[Daily Payout]**
Technical Requirement	Min Dual Core / Power Backup / High Speed Internet

#07. SECURITY:

Security charges will be waived if The Second Party has a minimum experience of 02 years in the same domain, already have an existing well-furnished infrastructure, experienced employee relevant to work, and is capable to perform as per the agreement. If starting a new setup the Franchise fee is Rs. 30,000 per seat which is non-refundable.

#08. FRAUDELENT ACTIVITY:

The First Party shall never be held responsible for any fraudulent acts/misleading statements/misrepresentation of facts for the operation of e-business conducted by the Second Party. Hiring of employees for work will be held by Second Party. If they take any charges on behalf of the first party like registration fee, security fee, training fee, or any other charges, and get into any dispute with employees in this matter, the agreement will be canceled further without any notice by the First Party. In this case, paid security amount will be forfeited.

#09. CONFIDENTIALITY:

As utilized in this understanding, the expression "confidential information" incorporates, however, isn't restricted to the accompanying things, in the case of existing now or made later on and whether given orally, in a printed copy, or by some other technique.

(A) The Parties will, and will make their particular representatives and subcontractors, hold all classified Information in the strictest of certainty consistently making no utilization thereof other than regarding the presentation of their commitments under this understanding.

Neither gathering nor any of its particular representatives or subcontractors will, without the earlier composed endorsement of the other Party:

(i) Release any private data to any individual other than its representatives or experts known to require access to such issues so as to play out their commitments under this agreement.

(ii) Duplicate or in any case, imitate any Confidential Information aside from as required regarding the presentation of their commitments. Endless supply of this Agreement the two gatherings will restore all records and duplicates of Confidential Information, in whatever structure at that point existing, to the next Party.

(B) In the occasion either party or any of its workers or subcontractors is mentioned or required (by oral inquiries, interrogatories, demands data or archives, summon, common analytical interest or procedure) to unveil any Confidential Information, such gathering will give the other party brief notification of any such solicitation or prerequisite (composed, if practicable) so such may look for a proper defensive request or forgo consistency with the arrangements of this Agreement.

On the off chance that bombing the receipt of a defensive request or of a waiver hereunder, a gathering or any of its workers or subcontractors is constrained to here-under, gathering or any of its representatives or subcontractors is constrained to uncover Confidential Information, Such Party or the representative or subcontractors will practice sensible endeavors to get affirmation that secret treatment will be agreed to that segment of the Confidential Information which is being revealed.

#10. BREACH OF CONTRACT:

The Second Party will follow the requirement of quality parameters for the "**Voice Process**". Breach of contract will execute if :

(A) The Second Party will try to directly approach the client for any other product/services that are not related to the First Party.

(B) The Second Party will transfer the ID to another person or will try to outsource the same process to other Individuals/Companies.

(C) The Second Party will be caught in data manipulation or by means available to him in any phase of the work the agreement will stand canceled with immediate effect without any prior notice. In case of need any assistance, contact The First Party.

(D) The Second Parties' employee will be absent from work or not send committed report/target as per work volume decided by The Second Party & The First Party.

#11. SURVEILLANCE:

You will be under real-time surveillance through online working panel/software. You are always advised, not to undertake any illegal or unethical approach in the time of working, failure to which will be prosecuted as per the company norms. You are accountable for safekeeping all the confidential credentials of our technical system which will be shared with you.

#12. SECURITY:

Security charges will be waived if The Second Party has a minimum experience of 02 years in the same domain, already have an existing well-furnished infrastructure, experienced employee relevant to work, and is capable to perform as per the agreement.

#13. TERMINATION:

If at any time in The First Party opinion; which is final in this matter, you are found to be a non-performer or guilty of fraud, dishonest, disobedience / disorderly behavior, negligence, indiscipline, absence from duty without permission or any other conduct considered by us deterrent to our interest or of violation of one or more terms of this letter, your services may be terminated without notice and also on account of any of the acts or omission the company shall be entitled to recover the damages from you.

#14. DATA:

The Second Party will provide a database for the execution of work. The set-up cost will be approx Rs. 40,000 - Rs. 50,000 (Rupees Forty to Fifty Thousand) and it will pay directly to the third parties of relevant services which is non-refundable and the monthly cost will be also the same which is also non-refundable. Take data from the source as guided by the First Party but it's not mandatory.

#15. REPORTING:

You are liable to submit your work report at the end of every working day to your immediate superior or team leader or your reporting person as agreed in this agreement via email. You are also liable to follow the required and instructed dress code right after the training is over and you join your work, maintain the same, and be in presentable attire on every working day, failure to which, will be considered as a punishable offense. You are liable to raise your appeal if you are not comfortable with any policy updates of the company, either in terms of the working environment or in terms of a change in our product/services pricing structure. Further, if you are not comfortable working with such terms, you are immediately requested to take a release rather than appealing the same at the month's end. Practicing to do so, will not be considered in any way.

#16. GOVERNMENT LAWS:

The terms and conditions of this contract shall be the laws between The First Party & The Second Party and shall be interpreted in accordance with the laws of the Indian Jurisdiction but not to the exclusion of any prejudice to the laws of the country site of employment, International Laws, covenants and practices. All disputes will be subject to the jurisdiction of Bokaro, Jharkhand, India.

IN WITNESS WHERE OF the parties here to have executed this agreement with free consent and without any coercion, undue influence, fraud and misrepresentation present these on the date herein before written.

WITNESS NAME & SIGNATURE

WITNESS NAME & SIGNATURE

the FIRST PARTY

the SECOND PARTY

Mandeep Singh

--Agent / Proprietor / Auth. Person Name-- Authorized Signatory